

Main Street Project - Resident & Business Perception Survey

Do you have any additional comments regarding the Main Street Project? (Please use the space below to explain)

	Response Count
	102
<i>answered question</i>	102
<i>skipped question</i>	77

N=Negative Responses (15 Responses)
P=Positive Responses (53 Responses)
R=Recommendations/Requests (32 Responses)
Negative Comment - About Survey (2 Responses)

Type of Response	Comment Specifics				Response Text
	1	2	3	4	
N	1		3		as a resident of east main st .I feel the project devalued my home ,we lost our on street parking-we gained more heavy truck traffic along with the extra noise &the dust & dirt that comes with them.
N	1		3		I do feel that the round about are an issue. I own a business where people drive up the sidewalk because they think its large enough for their car. Of course we dont want to add another sign to the already cluster of them, but something has to be done to make people aware of the sidewalk verses driveway. I also have issues with what allowed for signage. I have a business that faces Buffalo Street. You can see it until you pass the building. I think I should be allowed to have an additional sign on the side of the building to also designate parking for patrons of the building.
N	1		3		Sculptures in cireles a colossal waste of money, particulary because you can't even see them with all the plants and signs (way too many signs). I'd like to see improvements to some of the homes in the village that aren't being kept up; they seem to be apartments or rentals and are attracting some rough looking characters.
N	1		3		The only negative is that our village streets are in terrible condition. Main St. looks great but the side streets in the village are a disgrace.
N	1		3		Roundabout sculptures were a huge waste of money - Bank of America building is lone eyesore on Main St. Shame on them for not renovating that horrible 70's looking facade.
N	1				Street lights are bad. Crosswalks are not sufficiently lit. Buffalo St. is very dark at night,difficult to see pedestrians.
N		2	3		My brother owned a house on East Main St....lived upstairs and rented downstairs to a business which was open weekdays and did not generate lots of traffic or parking concerns. The next door neighbor harrassed my brother to the point where he decided to sell his property. The Village Planning Board was less than useless...so many problems it would be impossible to list them all. If the planning board does not make it easy for new businesses to come to the village.
N		2	3		Why did the Village approve the exterior of Coyote Cafe? It cheapened and negated all the other improvements.
N		2	3		It is an absolute shame that they picked on O'Brien' s and basically forced them out of the village, when the Coyote Cafe's facade is a blight on the neighborhood.
N		2	3		stucko and have the original brick work, Town and Country Furniture store - just a mess, fix up the front window, get rid of the furniture constantly on the sidewalk, get rid of dumpster and unlicensed truck that has been parked in back for many years, the bars across of Daniels, fix them up. All the above bring the Village down in appearance and are embarassing to have part of our business district.

N	2	3	Quite a few people are disappointed with the money they were promised and the money that they truly received...We received half of what we were promised...also the ARC board is or can be difficult to work with..I believe only one of them is a small business owner. They have no idea how their interpretation on how something should look costs the business owner and how much "more" business a new business must generate to cover the cost. Many business owners are unwilling to make any additional changes to their buildings due to the ARC. Also there are some of us who have the means to invest in other commercial properties in the Village but have no interest since the ARC is difficult to work with. It feels like we were told what we wanted to hear before we started our project..but once it got started, they changed their tune and cost us thousands of more dollars.
N	2	3	Not necessarily, Main Street, but a Buffalo Street merchant who has done nothing to update and upgrade their business is John & Mary's. With the amount of business and customer support that they generate, it is appalling that they take no pride in their business and leave it to look like they are too cheap to change that 70's-looking exterior that degrades the efforts of their neighboring businesses that put forth time and money to improve their image. I doubt if it is possible, but if any pressure could be put forth to sway the owner to invest in their business and improve the exterior to the level of all the others in the village, it would be appreciated. Thank you.
N	2		I find it concerning that many of the businesses that received funding did NOT put any of their own money into refurbishing their properties until they received a government handout.
N		3	very wasteful - money poorly spent
N		3	it is too cluttered ahead of businesses on main and buffalo stssometimes there is tables and chairs even blocking the sidewalk and after talking to village officials i got no satisfaction. mayor moses let the power of being mayor go to his head

P	1	2	3	4	dead end community. Buildings need repairs and renovations and people weren't coming her and spending money. The projects have put Hamburg back on the map, and along with the arts and festivals, people now come here regularly, spend \$ in our businesses, etc. I think those projects (and the insight and vision of everyone who made it happen) were the key to making the village appealing and vibrant again. Locals as well as outsiders now come and enjoy what we have to offer AND spend \$.
P	1	2	3	4	One of the main reasons we decided to raise our family in the village of Hamburg is the wonderful community activities it has and the obvious level of pride our village has in upkeeping our streets. I feel that this continues to be upheld and that our village does a fantastic job promoting new and existing businesses. It continues to be a family friendly place to live.
P	1	2	3	4	I've lived near Hamburg Beach for 21 years and during the past few years have done a lot of shopping in the village. I love the roundabouts, love a lot of stores - Ten Thousand Vines, Prima Oliva, the used book store, ice cream store, did like O'Brien's deli, Monroe's Place, the bread place (?) - also really like the taste of Hamburg. Bring it here and they will come! Keep up the great work!
P	1	2	3		I think it's vital and is moving in the right direction. We moved here from California 11 years ago and would not go into the village because it was so run down and trashy. Now we love it. The properties look better, the businesses are better suited for the community and the traffic circles are fantastic for traffic flow and aesthetics. Keep it up.
P	1	2	3		a very pleasant to walk shop and pleasant to look at proud to show visitors
P	1	2	3		I love the work that has been done to spruce up store fronts, being in new businesses and the roundabouts are wonderful for moving traffic. Hamburg is now the most attractive village in WNY and I am proud to be a resident. The changes have added a quality to life here.
P	1	2	3		One of the reasons we moved to the village was the opportunity to walk, shop, entertain locally. As a side note- I wish there were more bike racks/bike parking so I could lock my bicycle while shopping/eating. I usually leave it outside a store but would prefer to lock it up.
P	1	2	3		have more village businesses to support and the quality of life is so much more improved. The streetscapes add a much needed visual, esthetic and functional improvement. The project needs to expand to Lake Street and to also have "Welcome to the Village" signs at the main entrances to the village. The whole project has totally improved the Village of Hamburg, it needs to continue. Job will done.
P	1		3		Our Village is coming alive once again and pedestrians and vehicles are safer. Time is saved, the environment is more protected and the traffic is not at gridlock. A win win situation for our Village.
P	1		3		The transformation of the village aesthetically since the reconstruction is wonderful! It is a pleasure to walk down Main Street and see all the people enjoying the walkability of the village!
P	1		3		keep up the good work. continue to improve the many bad sidewalks in the village.
P	1		3		community. Most of us did not see the value in the round abouts and were negative about the whole project. Much credit should be given to the VBAC which did such a great job during the construction.
P	1		3		The roundabouts are wonderful. The improvements over the last few years have put our village in the same league as Wiilliamsville, Orchard Park, and East Aurora. However, the only way to maintain this level is with the existing businesses to continue to succeed by offerring needed products and superior services...and the support of residents in spending money in the village.
P	1		3		everything looks great! The village has always been a great place to live but was looking old and run down. It's so nice to see people again walking in the village.
P	1		3		nice job...love the roundabouts!!
P	1		3		I hope the energy continues. The new lights look very nice but would look better in the summer with hanging flowers and the U.S. flag flying all season or at least for Holidays and Village events. In the winter a lot of Canadians travel through the village on the way to ski country. Can we capture some of this business? Encourage a ski /bike shop to open. Thanks!
P	1		3		As a walker and a parent, I am so delighted with the many improvements in the village.
P	1		3		I moved here from Lackawanna for the exceptional school district and the "walking community of the Village". My children love it here as do I. All the advances made in this Village have been positive and encouraging. Thank you to everyone involved for keeping this a safe and beautiful place to raise children and to live.
P	1		3		The new street and sidewalk treatments and light standards are a great look for the village, make sure adequate maintenance funds are available to keep them looking good for years to come.

P	1	3	I have lived in the Town of Hamburg for most of my life, but I moved to the Village ten years ago because I wanted what we now call "walkability". I like to be able to leave my car home and just walk around!!
P	2	3	The Bikram yoga studio was a wonderful addition to the village and a huge improvement over the run down Blockbuster buidling.
P	2	3 4	I am involved in many village projects and have great pride in the revitalization of our village. There is much positive feedback about appearance, community events, and increased interaction of businesses and residents.
P	2	3	Keep up the great work and restore more facades to their original appearance - the former HSBC bank branch for example.
P	2	3	Improved quality of life, business environment and sense of community
P	3		IT HAS BEEN THE CATALYST FOR A REVIVAL OF OUR COMMUNITY. CONGRATULATIONS, AND THANK YOU, TO ALL INVOLVED.
P	3		village is a great place keep on improving it, always remind people to shop local dont let it get run down
P	3		Thank You to all the Hamburg Village Employees for all of their efforts!! Much appreciated!!
P	3		It has been a great benefit to the community. Keep it going. There's more to be done
P	3		the village looks great! people from neighboring communities are giving compliments. village and town residents are proud of Hamburg!
P	3		Wonderful job.
P	3		Hope it continues!
P	3		I live in the town of hamburg but I love to go to the village for the festivals and activities. I love all the renovations so much better then orchard park! I am so proud to say I live in hamburg! Th only addition I would like to see is a large Big Ben clock in the center of the round about on main and buffalo street. Something that is more useful then just stau tes.
P	3		absolutely beautiful! very proud to be a resident of the village.
P	3		Keep it going.
P	3		I'd like to thank all parties involved in this project for doing a great job
P	3		It is wonderful to see the village looking as good as it does and shows what "cooperation" among many groups will and can do for a community.
P	3		We are very proud to call Hamburg home especially with the many enhancements and more to come. We are involved in our community and take great pride in it.
P	3		All those who worked hard to make this grant happen deserve high praise, especially Laura Hackathorne.
P	3		The Village is looking the best it has in years. Kudos to all.
P	3		Thanks to the VBA and the Village Officials for continuing to make the Village of Hamburg a great place to live and enjoy!
P	3		Good job, It looks great
P	3		i just want to say how beautiful the village looks
P	3		Things sure have improved in the past few years.
P	3		I have lived in the village for less than a year but have been extremely impressed with the sense of community.
P	3		very pleased.Its the reason we moved here
P	3		As a volunteer I am thrilled with all the progress! I am proud to live n the village of Hamburg!
P	3		Feel like the right people are making decisions for the long-term future of the Village. Keep up the good work!
P	3		I think it was great! I saw the changes over the years before we moved here because we had family in the area, and the changes have been incredible. Love the project and the Village of Hamburg!
P	3		We very much enjoy the improvements to our village.
P	3		The Village definitely looks much better than it did before the various projects.
P	3		The beautification (flower baskets, tree trimming) done by volunteers is outstanding. It makes a big difference in the look of downtown.
P	3		Village looks great!
P	3		What was done looks a lot better than what was there.

R	1	2	More needs to be done with the areas where Commercial and Residential areas meet in the Village. Parking areas and garbage storage areas for village businesses are not well maintained. Other Villages require a fenced/walled in dumpster area which hamburg should adopt.
R	1	3	a historically significant statue at main/bflo would have been more appropriate, light standards and landscaping at other three.
R	1		Village still needs to improve conditions at the public? parking lot. When the roundabouts work they work well. When they don't there are big backups.
R	1		Pedestrian crossings need better lighting and get the parking lot off Long Av finished.
			I do wish the streetscaping would have continued a little further south on Buffalo Street. It probably would have cost very little to add that block and a half to the project and it would make things feel more complete.
R	1		I also worry that the village will put a parking lot on the SW corner of Main and Buffalo (next to the Kronenberg Building). The village has plenty of parking and a parking lot would be an eye sore.
			like the roundabouts, but the placement of the ped crosswalk is too close to the roundabout, should be further down so the driver can react. Also poor lighting at the crosswalk at Ninos especially at night.no ped corsswalk signs in the street would be nice like at the highschool where drivers slow down
R	1		need better traffic control at roundabouts
R	1		please take ugly concrete slabs from roundabouts and just put in light poles, the one with the art piece is okay, but the lights look dumb up on the ugly concrete slabs, thank you
R	1		Although I like the style of the new street lighting, I firmly believe that they need to be brighter or an additional lantern added to each light post. It is so dark in the area at nighttime.Also I'm cocerned about people walking across Main Street and not utilizing the crosswalks. Something needs to be done so we don't lose another person that wasn't seen. Thanks, Dan K. Hamburg Town side
R	1		Village should continue to work with NYS DOT to make improvements and upkeep (road striping, signage, maintenance) to Main & Buffalo Streets. Also, the "trolley stop" planned (and begun construction) near Charlaps should be completed.
R	1		Please ask the village police to monitor the "crazies" around the circles and intersections. Many people do not follow signs. Main issue: the no left turn sign at Legion and Division St. by the High School!! THANKS
R	1		stop the j-walking.....had to stop 3 times going up Buffalo st from union to main and not at the crosswalks!
R	1		Bigger TREES are needed. I will never see the shade and beauty trees add to this area.
R	1		Would like more trees. Ask business owners to plant flowers or ground cover in squares around trees on Main St and Buffalo St, otherwise they're filled with weeds.
R	1		please find a way to fix the municipal parking lot
R	1		yes,,you should have motion detectors that light up and flash when someone steps in the crosswalk area,,sometimes you cannot see them there because of trees or ?
R	2	3	The Bikram yoga studio was a wonderful addition to the village and a huge improvement over the run down Blockbuster buidling (<i>This statement was moved to the Pos category and left here so the remaining suggestion made sense</i>) . However as a resident I was embarassed by the articles in The Sun and the way the village treated the new owners regarding the landscaping. We should consider ourselves lucky to have the studio in the village. A bit more consideration and tactfulness could have been used. Did we really think they were just going to leave the building half painted or not landscaped? We should work with new buinssess owners who want to set up shop in our commuity and make them feel welcome and not bullied. I would also like to see more movement on the historic trolley station that occupies the space across from Edie's pizza. What is holding up that project? Thank you for the opportunity to provide feedback though this survey.
R	2	3	Please preserve the historic heritage of the village, a major asset. I and many others are very concerned about the plans for the Hamburg Veterinary Cline to demolish 2 homes in order to expand. This would be a travesty if allowed.
R	2	3	Please do not let the Animal clinic destroy that beautiful building on Buffalo St.
R	2	3	Please continue to preserve and protect the integrity of the buildings and older homes that make our village attractive and desirable. Please do not let the strip mall mentality of South Park encroach into the village.

R	2	3	Continued interest in historic preservation of buildings such as the Kronenberg property is a must. Much of what made up our village has been torn down or lost to fire. Keeping and preserving what is left is paramount to attracting new business. Please see that no more historic properties are lost to the wrecking ball.
R	2	3	We would like to see the Village keep the integrity of the buildings that are currently here. We would like to keep the village from getting a "suburban look." I would also like to see more of a variety of places to shop, such as clothing shops, gift shops etc.
R	2		Also, we need more retail stores, not more pizzerias and beauty parlors
R	2		I hope you can get more office jobs into the Village. The last thing we need is another pizza place or hair salon!
R	2		I really wish that a Tops or Wegmans had put a satellite shop in the village. All grocery shopping has to be done outside the village.
R	2		The Bank of America and Key Bank buildings need to be renovated. In their current state, they detract from the Village.
R	2		No more law offices, hair shops or nail salons. They occupy too much real estate that could be used for more fun destinations. For example, Main St Ice Cream, movie theatre, the shops in the Staub center. Places we can all go to.
R	3	4	As a homeowner of a 100 year old house, I would like to know if there are opportunities available to me to improve & up keep the appearance of my historic home. If there are grants available, how does one get the information to take advantage of them?
R	3		I would like to see a more historical approach. I'd also like to see more natural materials used like wood and brick as opposed to plastic or vinyl. And if man made materials are used for siding then finding something that doesn't resemble plastic would be best.
R	3		Could get out more information on what is going on. They had a village letter for a while, by like most things, they fell to the side.
R	3		I think it's very important to understand that preserving our historic buildings and houses is critically important from both an economic and aesthetic standpoint.
R	4		I would like to see more "Movies in the Park". We had one this summer, and other communities offer them once a week or month. I would be willing to assist in bringing more of these events about by contacting businesses and churches in the community for funding. Please feel free to give me a call 771-6485.

Neg-About Survey	This survey was very confusing and very hard to understand and follow.
Neg-About Survey	Not about the project, but about the survey; it should have been limited to people who live in the village or own a business in the village. By opening up to the public (by posting in the news), I feel you've lessened the quality of the survey.

Main Street Project - Resident & Business Perception Survey

Were you a recipient of the Main Street Project Funds?

Answer Options	Response Percent	Response Count
Yes	3.6%	6
No	96.4%	160
<i>answered question</i>		166
<i>skipped question</i>		3

Were you a recipient of the Main Street Project Funds?

